

Synergy Devices Ltd. Quality Policy.

Since its establishment in 1997, Synergy Devices Ltd. has been the leading company in the supply of high-quality non-invasive mixing technology, accessories, servicing and technical support in the United Kingdom and Eire. The innovative range Synergy Mixers and accessories are designed and built by our technical partners for almost any mixing requirement from research laboratories to automated production lines.

The Senior Management Team at Synergy Devices Ltd. prides itself on its commitment to providing the highest quality standards for its products and services and is dedicated to maintaining a Business Management System (BMS) in line with the latest requirements set out in the ISO 9001 standard. This ensures that we meet our customer's requirements within the agreed parameters of cost, quality, and delivery.

The Senior Management Team will ensure quality objectives are established and in line with the context and strategic direction of the Company. The quality objectives are maintained as part of the monitoring and management review processes to ensure customer satisfaction.

The main ethos of the Synergy Devices Ltd. BMS is to identify opportunities for errors and develop robust preventative actions before they happen. This is achieved by auditing processes and implementing corrective and preventative actions to avoid such occurrences.

Synergy Devices Ltd. are proud of the quality of the product and services it provides and as such it promises to maintain its ISO 9001 Certification with an Internationally recognised accredited notified body and comply with all relevant legislation in the industries and countries in which it works.

Our commitment to Quality does not stop at our doors and we carefully choose our business partners to ensure they have the same commitment to the quality and continued improvement to quality and reliability of their products and services.

Synergy Devices Ltd ensures the continuation of the following:

- Identifying the necessary resources required to meet customer and product specifications.
- Monitoring of product and systems compliance and performance.
- Evaluating the efficiency of the BMS and processes by prioritised quality and system related internal audits.
- Maximum communication with customers and monitoring supplier performance in support of product compliance.
- Encouraging inclusion of employees at all levels in support of the Quality Policy and core measurable objectives.
- Monitoring of customer satisfaction and other performance improvement initiatives.

Director

Sign

Derek Williams-Wynn

Date:

08/02/2024